2012 EMPLOYEE VIEWPOINT SURVEY RESULTS

FEDERAL MARITIME COMMISSION

1. Interpretation of Results: Nearly 78 percent of Federal Maritime Commission employees responded to the 2012 Employee Viewpoint Survey that was conducted online between April 4 and May 16, 2012. Of the 112 employees who received the survey, 87 completed and returned it. Response rates for surveys over the last six years are shown in Table 1.

Instrument	Responses	Response Rate
2012 Federal Employee Viewpoint Survey	87	78%
2011 Federal Employee Viewpoint Survey	88	76%
2010 Federal Employee Viewpoint Survey	87	81%
2009 Annual Employee Survey	71	66%
2008 Federal Human Capital Survey	68	69%
2007 Annual Employee Survey	78	66%

Table 1. Response Rates Over Five Years

FMC's results describe an agency where employees view their work as important and are willing to put in extra effort when it's needed. They share their knowledge and cooperate to get the job done. They constantly look for ways to do their jobs better, and they know that they are held accountable for results. But in 2012, employees also raised serious concerns about a number of aspects of their work and about their leaders and their organization.

Highlights from Selected Questions

Results in the section dealing with "My Work Experiences" were mixed, with about one-third of the 19 questions receiving 65% or higher positive response. FMC employees indicated that they are willing to put in extra effort when needed (Q.7 - 94.4%), that they are constantly looking for ways to do their jobs better (Q.8 - 90.0%), that they are held accountable for achieving results (Q.16 - 76.4%), and that their work is important (Q.13 - 80.6%). However, employees were less positive about their opportunity to improve their skills (Q.1 - 45.4%) or that their talents are used well in the workplace (Q.11 - 40.6%).

FMC employees work with others who cooperate to get the job done (Q.20 - 60.1%) and they share their job knowledge (Q.26 - 60.7%). They rate the quality of work done by their work units as high (Q.28 - 81.7%). They are less in agreement that their work unit is able to recruit people with the right skills (Q.21 - 41.4%), that differences in performance are recognized in a meaningful way (Q.24 - 33.9%), or that steps are taken to deal with a poor performer who cannot or will not improve (Q.23 - 25.8%).

In viewing the agency as a whole, employees overwhelmingly replied that they are protected from health and safety hazards on the job (Q.35 – 79.1%). They see the workforce as mainly having the job-relevant knowledge and skills needed (Q.29 – 58.1%). Employees were much less positive about feeling personal empowerment with respect to work processes (Q.30 – 24.7%) and about creativity and innovation being rewarded (Q.32 – 27.3%).

Supervisors and team leaders received positive ratings from a majority of FMC employees. When asked their assessment of how good a job is being done by their immediate supervisor or team leader, 56.1% responded positively (Q.52). Supervisors/team leaders treat employees with respect (Q.49 – 70.9%) and listen to them (Q.48 – 61.6%). Similarly, employees believe that their supervisors support their needs to balance work and other life issues (Q.42 – 74.8%). Supervisors provide feedback about performance (Q.50 – 78.1%) and most employees find the discussions worthwhile (Q.44 – 51.4%).

Few employees agreed that leaders generate high levels of motivation and commitment in the workforce (Q.53 - 21.5%) or promote communication among different work units (Q.58 - 33.5%). However, employees credit senior leaders with demonstrating support for Work/Life programs (Q.62 - 52.9%). Among Work/Life programs, employees expressed the greatest satisfaction with Alternative Work Schedules (AWS) (Q.80 - 91.7%), with Health and Wellness Programs (Q.81 - 76.8%), and with the Employee Assistance Program (EAP) (Q.82 - 81.3%).

- 2. How the survey was conducted: The survey was conducted online from April 4, 2012 to May 16, 2012.
- 3. Description of sample: All 112 full-time and part-time permanent employees of the agency were surveyed.
- 4. Survey items and response choices: See the tables on the following pages.
- 5. Number of employees surveyed and number who responded: Of the 112 employees surveyed, 87 responded, for a response rate of nearly 78%.

2012 Federal Employee Viewpoint Survey Results

EMPLOYEES INFLUENCING CHANGE

FEDERAL MARITIME COMMISSION AGENCY RESULTS

UNITED STATES OFFICE OF PERSONNEL MANAGEMENT Over 687,000 Federal Employees' Opinions

 I am given a real opportunity to improve my skills in my organization. I have enough information to do my job well. I feel encouraged to come up with new and better ways of doing 	N % N % N	45.4	13 14.6	27	13				Judge
 I have enough information to do my job well. I feel encouraged to come up with new and better ways of doing 	N %	45.4	14.6		15	20	14	87	NA
3. I feel encouraged to come up with new and better ways of doing	%			30.8	15.0	24.2	15.5	100.0	
3. I feel encouraged to come up with new and better ways of doing			15	30	12	16	13	86	NA
	N	51.4	17.1	34.3	14.0	18.9	15.7	100.0	
things.			12	21	15	21	16	85	NA
things.	%	37.5	13.3	24.2	17.9	25.7	18.8	100.0	
	Ν		13	33	14	15	12	87	NA
4. My work gives me a feeling of personal accomplishment.	%	52.1	14.7	37.4	16.6	17.2	14.1	100.0	
	N		21	33	17	13	2	86	NA
5. I like the kind of work I do.	%	61.9	24.2	37.7	19.9	15.8	2.4	100.0	
	N		19	36	10	14	8	87	NA
6. I know what is expected of me on the job.	%	62.1	21.9	40.2	11.5	16.8	9.6	100.0	
7. When needed I am willing to put in the extra effort to get a job	N		52	30	4	0	1	87	NA
done.	%	94.4	60.2	34.2	4.3	0.0	1.3	100.0	
8. I am constantly looking for ways to do my job better.	N		33	45	7	2	0	87	NA
	%	90.0	38.1	51.9	7.7	2.3	0.0	100.0	
9. I have sufficient resources (for example, people, materials,	N		5	27	12	25	17	86	0
budget) to get my job done.	%	36.6	5.5	31.1	14.3	28.8	20.3	100.0	
	N		9	34	11	21	12	87	0
0. My workload is reasonable.	%	49.8	10.4	39.5	12.3	24.1	13.7	100.0	
	N		8	26	10	14	24	82	0
 My talents are used well in the workplace. 	%	40.6	9.7	30.9	12.4	17.6	29.4	100.0	
	N		15	46	14	3	7	85	1
2. I know how my work relates to the agency's goals and priorities.	%	71.3	17.2	54.0	16.4	3.7	8.6	100.0	
	N		28	41	8	5	4	86	1
3. The work I do is important.	%	80.6	32.4	48.2	8.7	6.2	4.4	100.0	
4. Physical conditions (for example, noise level, temperature,	N		23	38	16	5	5	87	0
lighting, cleanliness in the workplace) allow employees to perform their jobs well.	%	70.2	26.5	43.8	18.6	5.6	5.5	100.0	
	N		18	35	14	10	8	85	2
5. My performance appraisal is a fair reflection of my performance.	%	61.9	21.2	40.7	16.8	12.0	9.3	100.0	
	N		20	47	16	2	2	87	0
I am held accountable for achieving results.	%	76.4	22.5	53.9	18.9	2.4	2.3	100.0	Ĭ

Survey Administration Period: April 4, 2012 to May 16, 2012

Percentages are weighted to represent the Agency's population.

* AES prescribed items

** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

Sample or Census: Census

Number of surveys completed: 87

Number of surveys administered: 112

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	ltem Response Total**	Do Not Know/ No Basis to Judge
17. I can disclose a suspected violation of any law, rule or regulation	Ν		13	17	12	14	26	82	5
without fear of reprisal.	%	36.3	15.8	20.6	15.2	16.7	31.7	100.0	
tio Martinia and an an and a	Ν		7	27	15	16	19	84	3
*18. My training needs are assessed.	%	40.5	8.1	32.4	16.9	20.1	22.4	100.0	
*19. In my most recent performance appraisal, I understood what I had	Ν		19	34	13	10	8	84	3
to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	%	62.2	22.4	39.8	15.8	12.5	9.5	100.0	
**** T	Ν		17	36	16	13	5	87	NA
*20. The people I work with cooperate to get the job done.	%	60.1	19.5	40.6	19.4	14.6	6.0	100.0	
+04 Maximum to the shift to shift the second to sold the data similar addition	Ν		7	28	16	16	17	84	3
*21. My work unit is able to recruit people with the right skills.	%	41.4	8.7	32.7	18.9	19.2	20.4	100.0	
too. Descentioner in an and welt are been done and it	Ν		10	17	18	8	32	85	2
	%	31.7	11.9	19.8	21.2	9.7	37.5	100.0	
*23. In my work unit, steps are taken to deal with a poor performer who	Ν		6	16	28	11	22	83	4
cannot or will not improve.	%	25.8	7.5	18.4	34.1	12.9	27.1	100.0	
4. In my work unit, differences in performance are recognized in a	Ν		7	22	23	12	21	85	2
meaningful way.	%	33.9	8.4	25.5	26.8	14.1	25.2	100.0	
25. Awards in my work unit depend on how well employees perform	Ν		7	20	19	15	24	85	2
their jobs.	%	31.7	8.4	23.3	22.5	17.3	28.5	100.0	
	Ν		11	43	12	16	5	87	0
26. Employees in my work unit share job knowledge with each other.	%	60.7	12.6	48.0	14.4	18.6	6.4	100.0	
	Ν		10	23	28	8	15	84	3
27. The skill level in my work unit has improved in the past year.	%	38.8	12.2	26.6	32.7	9.8	18.7	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	ltem Response Total	Do Not Know/ No Basis to Judge
28. How would you rate the overall quality of work done by your work	Ν		36	35	14	2	0	87	NA
unit?	%	81.7	40.5	41.1	16.2	2.1	0.0	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*29. The workforce has the job-relevant knowledge and skills	Ν		7	42	14	11	9	83	4
necessary to accomplish organizational goals.	%	58.1	8.3	49.8	16.7	13.8	11.4	100.0	

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** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

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Sample or Census: Census

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	ltem Response Total**	Do Not Know No Basis to Judge
*30. Employees have a feeling of personal empowerment with respect	Ν		5	17	15	23	25	85	2
to work processes.	%	24.7	6.0	18.6	18.8	27.3	29.2	100.0	
31. Employees are recognized for providing high quality products and	Ν		5	20	20	20	21	86	1
services.	%	28.7	6.0	22.7	23.3	23.6	24.4	100.0	
	Ν		5	19	17	17	28	86	1
*32. Creativity and innovation are rewarded.	%	27.3	6.0	21.3	20.0	20.0	32.7	100.0	
	Ν		5	11	21	19	29	85	2
*33. Pay raises depend on how well employees perform their jobs.	%	18.3	6.2	12.0	25.0	22.2	34.5	100.0	
34. Policies and programs promote diversity in the workplace (for	Ν		15	16	22	13	17	83	4
example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	%	36.9	18.5	18.4	26.0	16.1	21.0	100.0	
*35. Employees are protected from health and safety hazards on the	Ν		23	45	13	4	1	86	1
job.	%	79.1	26.8	52.3	15.0	4.7	1.2	100.0	
*36. My organization has prepared employees for potential security	Ν		16	34	19	12	6	87	0
threats.	%	57.9	18.5	39.4	21.0	13.8	7.3	100.0	
7. Arbitrary action, personal favoritism and coercion for partisan	Ν		7	13	14	14	36	84	3
political purposes are not tolerated.	%	23.4	8.5	15.0	17.3	16.9	42.4	100.0	
38. Prohibited Personnel Practices (for example, illegally	Ν		13	16	16	8	29	82	4
discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	%	35.5	16.4	19.1	20.0	9.4	35.1	100.0	
	Ν		13	32	18	10	11	84	3
39. My agency is successful at accomplishing its mission.	%	52.7	15.8	37.0	21.2	12.5	13.5	100.0	
	Ν		11	17	20	17	22	87	NA
40. I recommend my organization as a good place to work.	%	31.3	12.8	18.5	23.6	19.9	25.1	100.0	
41. I believe the results of this survey will be used to make my agency	Ν		9	19	16	13	23	80	7
a better place to work.	%	34.8	11.9	22.9	20.0	16.7	28.5	100.0	
*42. My supervisor supports my need to balance work and other life	Ν		28	37	10	7	5	87	0
issues.	%	74.8	32.6	42.2	11.5	7.9	5.8	100.0	
43. My supervisor/team leader provides me with opportunities to	Ν		21	23	16	15	12	87	0
demonstrate my leadership skills.	%	49.7	23.8	25.9	18.5	17.3	14.4	100.0	
44. Discussions with my supervisor/team leader about my	N		19	25	15	12	14	85	1
performance are worthwhile.	%	51.4	22.1	29.4	17.6	14.4	16.6	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
45. My supervisor/team leader is committed to a workforce	Ν		17	21	21	11	9	79	8
representative of all segments of society.	%	47.5	21.7	25.8	26.7	13.6	12.3	100.0	
46. My supervisor/team leader provides me with constructive	Ν		17	27	14	15	14	87	0
suggestions to improve my job performance.	%	49.7	19.3	30.3	16.9	16.9	16.5	100.0	
47. Supervisors/team leaders in my work unit support employee	Ν		20	25	18	9	15	87	0
development.	%	51.1	23.2	27.9	20.6	10.3	18.1	100.0	
	Ν		24	30	13	10	10	87	NA
48. My supervisor/team leader listens to what I have to say.	%	61.6	27.5	34.1	14.9	11.5	12.1	100.0	
	N		26	35	9	8	8	86	NA
49. My supervisor/team leader treats me with respect.	%	70.9	30.3	40.6	10.4	9.0	9.8	100.0	
50. In the last six months, my supervisor/team leader has talked with	N		20	48	8	7	4	87	NA
me about my performance.	%	78.1	22.7	55.4	9.4	7.8	4.7	100.0	
	N		23	23	15	7	18	86	NA
51. I have trust and confidence in my supervisor.	%	52.5	26.2	26.3	17.9	8.3	21.3	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	ltem Response Total	Do Not Know No Basis to Judge
52. Overall, how good a job do you feel is being done by your	N		32	17	18	8	11	86	NA
immediate supervisor/team leader?	%	56.1	36.3	19.8	21.5	9.2	13.2	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know No Basis to Judge
53. In my organization, leaders generate high levels of motivation and	Ν		8	11	18	23	26	86	1
commitment in the workforce.	%	21.5	9.4	12.1	21.3	27.3	29.9	100.0	
54. My organization's leaders maintain high standards of honesty and	Ν		10	12	16	16	30	84	3
integrity.	%	25.9	12.0	13.8	18.8	19.1	36.3	100.0	
55. Managers/supervisors/team leaders work well with employees of	Ν		10	20	23	16	15	84	3
different backgrounds.	%	35.3	12.3	23.0	27.1	19.0	18.5	100.0	
5			11	28	14	13	20	86	1
56. Managers communicate the goals and priorities of the	Ν								1
 Managers communicate the goals and priorities of the organization. 	N %	45.2	13.0	32.2	16.7	14.4	23.7	100.0	
56. Managers communicate the goals and priorities of the organization.57. Managers review and evaluate the organization's progress toward		45.2			16.7 19	14.4 11	23.7 15	100.0 79	8

Percentages are weighted to represent the Agency's population.

* AES prescribed items

** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

Number of surveys completed: 87

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	ltem Response Total**	Do Not Know/ No Basis to Judge
58. Managers promote communication among different work units (for	Ν		9	19	13	20	24	85	1
example, about projects, goals, needed resources).	%	33.5	11.1	22.5	15.4	23.0	28.1	100.0	
59. Managers support collaboration across work units to accomplish work objectives.	N %	39.7	8 9.7	26 30.0	17 19.7	12 13.9	23 26.8	86 100.0	0
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	ltem Response Total**	Do Not Know/ No Basis to Judge
60. Overall, how good a job do you feel is being done by the manager	Ν		15	16	18	12	21	82	5
directly above your immediate supervisor/team leader?	%	37.4	18.5	19.0	22.9	14.3	25.4	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	ltem Response Total**	Do Not Know/ No Basis to Judge
61. I have a high level of respect for my organization's senior leaders.	Ν		10	16	18	18	25	87	0
	%	29.5	11.7	17.8	21.8	20.1	28.6	100.0	
62. Senior leaders demonstrate support for Work/Life programs.	Ν		17	28	23	6	11	85	1
	%	52.9	20.7	32.2	26.4	7.3	13.4	100.0	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	ltem Response Total	Do Not Know/ No Basis to Judge
*63. How satisfied are you with your involvement in decisions that	Ν		11	23	13	22	18	87	NA
affect your work?	%	38.6	12.2	26.4	15.0	25.0	21.4	100.0	
•				20.4				86	NA
*64. How satisfied are you with the information you receive from	Ν		8	18	20	15	25	80	
management on what's going on in your organization?	N %	30.5		18 21.7	20 23.8	16.8	25 28.9	100.0	
management on what's going on in your organization?*65. How satisfied are you with the recognition you receive for doing a			8	18		16.8 13			NA
management on what's going on in your organization?*65. How satisfied are you with the recognition you receive for doing a good job?	%	30.5 34.3	8 8.8	18 21.7	23.8	16.8 13 15.4	28.9	100.0	NA
 management on what's going on in your organization? *65. How satisfied are you with the recognition you receive for doing a good job? *66. How satisfied are you with the policies and practices of your 	% N % N		8 8.8 7	18 21.7 23	23.8 24	16.8 13	28.9 18	100.0 85	NA
 management on what's going on in your organization? *65. How satisfied are you with the recognition you receive for doing a good job? *66. How satisfied are you with the policies and practices of your senior leaders? 	% N %		8 8.8 7 8.2 10 11.8	18 21.7 23 26.1 14 15.7	23.8 24 28.8 16 19.3	16.8 13 15.4 20 22.6	28.9 18 21.4 26 30.5	100.0 85 100.0 86 100.0	NA
 management on what's going on in your organization? *65. How satisfied are you with the recognition you receive for doing a good job? *66. How satisfied are you with the policies and practices of your senior leaders? *67. How satisfied are you with your opportunity to get a better job in 	% N % N	34.3	8 8.8 7 8.2 10	18 21.7 23 26.1 14	23.8 24 28.8 16	16.8 13 15.4 20	28.9 18 21.4 26	100.0 85 100.0 86	
 management on what's going on in your organization? *65. How satisfied are you with the recognition you receive for doing a good job? *66. How satisfied are you with the policies and practices of your senior leaders? *67. How satisfied are you with your opportunity to get a better job in your organization? 	% N % %	34.3	8 8.8 7 8.2 10 11.8	18 21.7 23 26.1 14 15.7	23.8 24 28.8 16 19.3	16.8 13 15.4 20 22.6	28.9 18 21.4 26 30.5	100.0 85 100.0 86 100.0 86 100.0	NA
 management on what's going on in your organization? *65. How satisfied are you with the recognition you receive for doing a good job? *66. How satisfied are you with the policies and practices of your senior leaders? *67. How satisfied are you with your opportunity to get a better job in 	% N % % N	34.3 27.6	8 8.8 7 8.2 10 11.8 7	18 21.7 23 26.1 14 15.7 13	23.8 24 28.8 16 19.3 28	16.8 13 15.4 20 22.6 10	28.9 18 21.4 26 30.5 28	100.0 85 100.0 86 100.0 86	NA

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* AES prescribed items

** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

Number of surveys completed: 87

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		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	ltem Response Total	Do Not Know/ No Basis to Judge
*69. Considering everything, how satisfied are you with your job?	N		11	26	19	16	14	86	NA
	%	42.3	12.5	29.8	22.9	18.6	16.2	100.0	
*70 Considering eventhing how estisfied are you with your pay?	N		10	37	15	16	9	87	NA
*70. Considering everything, how satisfied are you with your pay?	%	53.2	11.8	41.4	16.8	19.5	10.5	100.0	
71. Considering everything, how satisfied are you with your	N		10	19	16	17	23	85	NA
organization?	%	33.6	11.8	21.8	19.2	20.2	27.0	100.0	

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

during your regular work hours (excludes travel).	Ν	%
Yes	69	79.6
No	14	16.8
Not sure	3	3.6
Total	86	100.0

73. Please select the response below that BEST describes your

rrent teleworking situation:		Ν	%
	l telework 3 or more days per week.	0	0.0
	l telework 1 or 2 days per week.	0	0.0
	I telework, but no more than 1 or 2 days per month.	11	12.8
	I telework very infrequently, on an unscheduled or short-term basis.	33	37.9
	I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).	9	10.5
	I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.	6	7.3
	I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.	15	18.0
	I do not telework because I choose not to telework.	12	13.6
	Total	86	100.0

Survey Administration Period: April 4, 2012 to May 16, 2012

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* AES prescribed items

Work Schedules (AWS)		N	
	Yes	57	6
	No	29	3
	Not available to me	1	
	Total	87	1
75. Do you participate in the following Work/Life programs? Health Wellness Programs (for example, exercise, medical screening,			
smoking programs)		N	
	Yes	41	4
	Νο	41	4
	Not available to me	5	
	Total	87	1
76. Do you participate in the following Work/Life programs? Employ	yee		
Assistance Program (EAP)		N	
	Yes	17	2
	Νο	68	-
	Not available to me	0	
	Total	85	1
77. Do you participate in the following Work/Life programs? Child C Programs (for example, daycare, parenting classes, parenting s			
groups)		Ν	
	Yes	0	
	Νο	62	7
	Not available to me	24	2
	Total	86	1
78. Do you participate in the following Work/Life programs? Elder C	Care		
Programs (for example, support groups, speakers)		N	
	Yes	6	
	No	61	-
	Not available to me	20	
	Total	87	1
ion Period: April 4, 2012 to May 16, 2012			:
eighted to represent the Agency's population.			Numb
		N	umbere

sus: Census

Number of surveys completed: 87

Number of surveys administered: 112

		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
79. How satisfied are you with the following Work/Life programs in	Ν		9	20	8	7	1	45	0
your agency? Telework	%	63.9	21.2	42.6	18.3	15.6	2.2	100.0	
80. How satisfied are you with the following Work/Life programs in	Ν		24	27	2	2	1	56	0
your agency? Alternative Work Schedules (AWS)	%	91.7	43.9	47.8	3.3	3.1	1.9	100.0	
 How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs) 	Ν		9	22	9	0	1	41	0
	%	76.8	22.9	54.0	21.1	0.0	2.1	100.0	
82. How satisfied are you with the following Work/Life programs in	Ν		5	8	3	0	0	16	2
your agency? Employee Assistance Program (EAP)	%	81.3	33.1	48.2	18.7	0.0	0.0	100.0	
83. How satisfied are you with the following Work/Life programs in	Ν		0	0	0	0	0	0	1
your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	%								
84. How satisfied are you with the following Work/Life programs in	Ν		3	2	0	1	0	6	0
your agency? Elder Care Programs (for example, support groups, speakers)	%	85.1	55.4	29.7	0.0	14.9	0.0	100.0	

Survey Administration Period: April 4, 2012 to May 16, 2012 The work/life satisfaction results only include employees who indicated that they participated in the program. Percentages are weighted to represent the Agency's population.

** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

85. Where do you work?		N	%
	Headquarters	84	98.8
	Field	1	1.2
	Total	85	100.0
*86. What is your supervisory status?		N	%
	Non-Supervisor	59	69.4
	Team Leader	10	11.8
	Supervisor	10	11.8
	Manager	3	3.5
	Executive	3	3.5
	Total	85	100.0
*87. Are you:		N	%
	Male	37	45.1
	Female	45	54.9
	Total	82	100.0
*88. Are you Hispanic or Latino?		N	%
	Yes	3	3.7
	No	78	96.3
	Total	81	100.0
*89. Please select the racial category or categories with which you most closely identify.		N	%
	American Indian or Alaska Native	0	0.0
	Asian	3	3.9
	Black or African American	29	38.2
	Native Hawaiian or Other Pacific Islander	0	0.0
	White	39	51.3
	Two or more races	5	6.6
	Total	76	100.0

Survey Administration Period: April 4, 2012 to May 16, 2012

Percentages are weighted to represent the Agency's population.

* AES prescribed items

90. What is your age group?		N	%
	25 and under	0	0.0
	26-29	0	0.0
	30-39	14	17.7
	40-49	24	30.4
	50-59	27	34.2
	60 or older	14	17.7
	Total	79	100.0
91. What is your pay category/grade?		N	%
	Federal Wage System	0	0.0
	GS 1-6	1	1.2
	GS 7-12	26	31.7
	GS 13-15	49	59.8
	Senior Executive Service	5	6.1
	Senior Level (SL) or Scientific or Professional (ST)	0	0.0
	Other	1	1.2
	Total	82	100.0
12. How long have you been with the Federal Government (excluding military service)?		N	%
	Less than 1 year	0	0.0
	1 to 3 years	5	6.0
	4 to 5 years	12	14.5
	6 to 10 years	15	14.0
	11 to 14 years	9	10.1
	15 to 20 years	5	6.0
	10 10 LV JOUID		
	More than 20 years	37	44.6

Survey Administration Period: April 4, 2012 to May 16, 2012 Percentages are weighted to represent the Agency's population.

Sample or Census: Census Number of surveys completed: 87 Number of surveys administered: 112 Response Rate: 77.7%

Department of Justice, Environmental Protectio	n Agency)?	Ν	%
	Less than 1 year	2	2.5
	1 to 3 years	11	13.6
	4 to 5 years	9	11.1
	6 to 10 years	17	21.0
	11 to 20 years	12	14.8
	More than 20 years	30	37.0
	Total	81	100.0
94. Are you considering leaving your organization w if so, why?	vithin the next year, and		0/
11 30, WHY :		N	%
	N	00	44.4
	No	36	
	Yes, to retire	8	9.9
	Yes, to retire Yes, to take another job within the Federal Government	8 25	9.9 30.9
	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government	8 25 2	9.9 30.9 2.5
	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	8 25 2 10	9.9 30.9 2.5 12.3
	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government	8 25 2	9.9 30.9 2.5 12.3
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	8 25 2 10	9.9 30.9 2.5 12.3
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	8 25 2 10 81	9.9 30.9 2.5 12.3 100.0
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total	8 25 2 10 81 N	9.9 30.9 2.5 12.3 100.0 % 7.9
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total Within one year	8 25 2 10 81 N 6	9.9 30.9 2.5 12.3 100.0 % 7.9 14.5
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total Within one year Between one and three years	8 25 2 10 81 N 6 11	30.9 2.5 12.3 100.0

96. Self-Identify as:		Ν	%
	Heterosexual or Straight	62	80.5
	Gay, Lesbian, Bisexual, or Transgender	3	3.9
	I prefer not to say	12	15.6
	Total	77	100.0
97. Have you ever served on Active Duty in the US Armed Forces (Air Force, Army, Coast Guard, Marine Corps or Navy)?		N	%
	Yes	13	16.3
	No	67	83.8
	Total	80	100.0
8. Are you an individual with a disability?		N	%
		4	5.0
	Yes	4	5.0
	Yes No	4 76	5.0 95.0



United States Office of Personnel Management Planning and Policy Analysis

> 1900 E Street, NW Washington, DC 20415

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